



Twin Cities Con Accessibility and Companion Wristbands

Twin Cities Con is dedicated to treating all attendees with respect and dignity. Patrons with disabilities are required to pay for admission, however, one attendant/caregiver may receive complimentary admission upon request. Accessibility wristbands are available to attendees with disabilities and one companion. [Both the attendee and the companion must have a badge to attend the event. The wristband does not serve as a replacement for a Twin Cities Badge.] Wristbands are for individuals with mobility, vision, hearing, or other difficulties. Accessibility wristbands do not provide early access to the exhibit hall, nor does it guarantee seating at panels or events, nor priority access to autograph lines, or photo ops.

To receive an accessibility and companion wristband, please request one at registration when you pick up your badge.

Panel Rooms

Panel rooms will have designated accessible seating (including ASL seating) toward the front of the room. Please note that this seating is limited and is available on a first come first served basis. Seating may not be available if you arrive at a panel after it has begun. While the seats are made available, you are not required to sit in those seats if you do not wish to do so. If you need assistance finding accessible seating, please ask a Volunteer or Staff member.

Most panel rooms at the show are not cleared, however, some spaces may be cleared after certain events. Clearing will be noted on the schedule and will be communicated verbally by Volunteers or Staff in the room. If rooms have been cleared, lines for the next event will be formed outside of the room. Please ask a Volunteer or Staff member about where the accessibility line has formed. If you have trouble standing in line for long periods of time, please speak to a Volunteer or Staff member about having your companion wait in line for both of you.

Note: While staff will always do their best to make accommodations, once "General Loading" begins, accessibility seating cannot be guaranteed. Qualification for services does not guarantee the availability of seating.

Celebrity Autographs

If you're someone who has ADA-related difficulties standing in lines for long periods or have trouble navigating lines, please speak to a Volunteer or Staff member about your companion holding your place in line. If you have ADA-related difficulties standing in line for long periods of time and do not have a companion with you, please speak to a Staff member and they will assist you. ***NOTE: Priority line access is reserved for individuals who purchased a VIP Badge.***

ASL Interpreters

Twin Cities Con provides interpreters onstage for all Main Stage and Hero Stage panels. ASL interpreters for other panels and show needs such as autograph lines, photo ops, etc. are available on a first come first served basis. You may request an ASL interpreter in advance by filling out our request form [here](#). ASL interpreters may be available on the day of the event (but are not guaranteed if not requested in advance) for panels and other show needs. Please visit Registration if you have not reserved an ASL interpreter in advance and require one.

Minneapolis Convention Center Accessibility Information

The Minneapolis Convention Center is designed to accommodate all attendees. Below is some helpful information taken from their website regarding accessibility at the Minneapolis Convention. For more information about accessibility at the Minneapolis Convention Center, please visit their [website](#).

Mobility Equipment Rental:

Mobility equipment is available to rent at our Visitor Information Center located on Level One at the main entrance. We have both power-operated vehicles (scooters) and manual wheelchairs.

Currently, pre-registration is not available, though you can call us ahead of time at 612-335-6040 to check on availability.

- Equipment should be returned to the Visitor Information Center each day.
- Payment | All transactions must be processed with Visa, MasterCard or Discover. Checks and cash cannot be accepted.
- Rates | Scooters are \$50 per day, Wheelchairs are \$20 per day

Service Animals:

The MCC welcomes working guide and service animals into all public areas of the building. For the safety of our visitors, comfort animals, therapy animals, companion animals, or emotional support animals are only allowed at the MCC if they are trained to perform a specific task for an individual with a disability. Water filling stations are located throughout the building. Accessible toileting location is available outside on the Urban Meadow Plaza.

Parking:

Accessible parking is available at both the 3rd Ave. Parking Ramp and the Plaza Parking Ramp. Curbside drop-off locations are also available along the front of the building on 2nd Ave.