



Twin Cities Con

Accessibility Policy

Twin Cities Con is committed to fostering an inclusive environment, including those with special access needs. Twin Cities Con is dedicated to treating all attendees with respect and dignity. Patrons with disabilities are required to pay full admission, however, one attendant/caregiver may receive complimentary admission upon request. Please note that the medical identifier does not provide admission; you must have a valid ticket. It does not provide early access to the show, nor does it guarantee seating or priority access to the show.

For more information, please visit www.twincitiescon.com.

How do I enter the event? Will there be accessibility parking available on-site?

The Minneapolis Convention Center has a great resource for parking, you can find everything MCC related here: www.minneapolis.org/minneapolis-convention-center/attendees/accessibility/

Who should have the medical identifier?

We will provide a medical identifier to individuals who identify as having accessibility needs. This will be a discreet identification that helps Staff/Crew/Security indicate that you may need additional assistance. It should be worn only by the attendee requesting additional services.

How do I get a medical identifier?

We ask that all attendees looking for additional assistance go to our Accessibility Service Desk located at Registration, in the VIP line.

What if I have a medical companion?

Attendees who require accessibility services and have a medical companion with them may request a complimentary admission pass for their service person. Medical companions will receive a general admission pass equal to the number of days and will be granted access to the same areas of the show as the attendee requiring assistance. Medical companions are required to accompany at all times. The medical companion is not entitled to any exclusive benefits.

Will there be accessibility seating in Panels?

If available, accessible seating will be provided. However, please note that all seating for panels are on a first come first served basis and we cannot guarantee seating for everyone. Attendees that require accessible seating are encouraged to arrive at a panel early. Please keep in mind that some of our events are very popular and seating may not be available if you wait until the last minute to get to the room. Please plan accordingly and be sure to leave additional time for travel and lines.

Will I be given additional assistance with autographs and photo ops?

If available, attendees requiring additional assistance will be granted access through the VIP lines.